

Vision Statement

Hanover – where a family of communities, inspired by its people, traditions, spirit and history, is the foundation for its future.

Mission Statement

The mission of Hanover Government is to provide a superior quality of life that is defined, encouraged and supported by the community itself,

- *Where government focuses efficiently and effectively on the general well-being, education and safety of the people, and*
- *Where service delivery is based on sound financial management practices, and*
- *Where growth is managed in creative and innovative ways*

Value Statements

- *Commitment to Hanover Vision and Mission*
- *Open and Responsive Leadership that Promotes Trust*
- *Effective and Compassionate Government Focused on Citizen Needs*
- *Accountability for Results, Actions and Outcomes*
- *Mutual Respect that Fosters Civility*
- *Encouragement of Pride, Dedication and Integrity*
- *Foster an Environment that Encourages Citizen Participation in their Government and Community*

Hanover County Strives to Implement a Management-Led, Customer-Oriented Focus

Hanover’s Mission Themes of **Quality of Life, Sustainability, and Well-being** are achieved through Mission Attributes of **Community, Stewardship** and **Key Services**. Under these attributes are nine Mission Focus Areas as follows:

