

Function/Program	Fiscal Year									
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Primary government:										
General governmental administration										
Number of registered voters	54,086	56,000	56,000	58,741	62,960	63,059	65,290	67,322	68,294	68,426
Number of real estate transfers	3,907	4,024	4,024	3,689	3,490	3,293	3,564	2,173	2,874	3,061
State income tax returns processed	25,000	25,000	25,000	12,529	10,200	12,225	10,790	8,038	7,757	6,670
Judicial administration										
Judgments docketed	3,139	2,230	2,540	2,513	3,104	3,330	3,330	3,388	3,740	4,321
Public safety										
Sheriff incidents	43,748	47,089	49,788	49,783	46,259	42,340	42,928	41,863	40,189	41,546
Number of sworn officers	153	158	160	170	180	189	196	201	201	201
Fire/EMS incidents	8,678	9,151	8,725	8,789	9,401	10,712	7,954	10,735	11,705	13,381
Animal control incidents	7,272	6,946	6,169	6,720	6,866	8,018	7,881	8,508	7,029	6,720
Commercial building plan reviews	301	303	358	532	467	517	624	414	439	380
Residential building plan reviews	1,763	1,727	1,643	1,518	1,608	1,427	1,330	1,051	1,025	1,093
Public works										
Tons of solid waste received	35,500	34,600	34,600	37,714	37,710	37,086	39,306	38,243	37,700	37,685
Tons of solid waste recycled	-	-	-	14,342	13,716	14,000	13,300	17,000	18,000	18,604
Human services										
Communicable disease visits/investigations	317	300	300	585	873	689	533	969	429	264
Immunization visits (3)	3,088	3,300	3,300	1,650	1,005	693	501	358	9,454	1,208
Restaurant inspection visits	248	330	330	689	590	1,068	1,449	1,024	560	792
Social services lobby visits	8,288	9,866	9,866	9,764	9,425	10,150	12,143	16,271	15,377	17,632
Social services telephone calls received	29,995	43,288	43,288	35,950	30,521	28,206	22,413	25,679	24,089	25,997
Number of Hanover Youth Service Council (HYSC) projects	25	38	29	30	26	30	36	34	39	48
HYSC Volunteer hours reported	407	602	594	618	508	762	711	780	1,406	1,793
County employees United Way contribution	53,401	45,943	45,943	51,958	55,344	60,115	64,896	60,294	60,945	56,816
Parks, recreation and cultural										
Active Library borrowers	33,476	37,641	37,641	45,422	49,311	52,657	50,149	56,968	65,558	74,382
Internet sessions	33,409	41,765	41,765	61,023	66,218	70,189	72,130	84,423	114,945	112,562
Library reference questions answered	-	-	-	148,470	169,834	193,942	214,409	240,776	295,810	262,127
Community development										
Economic development services to existing/prospective businesses	295	410	410	455	423	350	350	311	311	250
Public utilities										
Water customers	17,241	17,918	18,389	18,825	19,260	19,472	19,742	19,930	20,125	20,381
Wastewater customers	15,678	16,143	16,597	17,001	17,384	17,661	17,931	18,178	18,367	18,604
Daily average water distributed (million gallons/day)	6.35	6.20	6.52	6.35	7.30	8.80	8.50	8.20	8.70	9.04
Maximum daily water capacity (million gallons/day)	10.93	16.00	16.00	19.95	19.95	19.95	19.95	19.95	19.95	19.95
Daily average wastewater treatment (million gallons/day)	5.29	5.80	6.06	6.29	5.43	6.20	5.60	6.70	6.93	6.94
Maximum daily capacity of wastewater treatment plant (mg/d)	6.78	8.48	8.48	13.48	13.48	13.50	13.50	13.50	15.50	15.50
Fleet management										
School buses serviced	250	261	261	302	305	302	301	309	311	303
Public safety vehicles serviced	350	371	371	410	420	425	434	433	442	428
Fleet availability	-	96%	96%	97%	96.5%	96.8%	96.7%	97.0%	97.0%	96.2%

Notes: (1) Source: County Departments as identified above.
 (2) Information not available prior to first year reported. Operating indicators for the School Component Unit are presented on the Demographic Information schedule.
 (3) Increase in immunization visits for 2010 due to H1N1 immunizations.